

## **Rules of procedure**

www.bulleappartreims.com

We welcome serious and respectful travelers; Our guests behave and act with respect, as if they were at home.

Please let us know your precise arrival time as soon as you know it. You will be asked, to respect the neighborhood, to arrive before 7 p.m.

During the presentation of the apartment and for your greatest comfort, we give you 2 sets of secure keys with their badge. The loss of a keyring (secure-coded key and badge-vigik) will be invoiced at €140 (secure bricard key at €120 and badge at €20).

You will have to give us the deposit by check for 2x500€ (2 different people if possible). This will not be cashed and will be returned to you 48 hours after your departure.

**Cleaning:** The cleaning package includes all household linen (sheets, pillowcases, towels, tea towels, bath mats, tablecloths, etc...2 hours) as well as standard cleaning (dust, tiles, floor, sanitary facilities), i.e. an intervention from 3h.

Additional soiling contrary to the respectful use of the accommodation and likely to increase cleaning time or having caused damage, will be invoiced (deducted from the deposit) up to the amount of the means implemented to recover cleanliness:

Ex: Lipstick on furniture or glass; Urine or vomit; Stains on sofa or mattress; non disposal of your garbage/bottles.

**Internet:** The apartment has unlimited fiber internet access. In accordance with French regulations and the Hadopi law, it is forbidden to download illegally. In the event of a violation, we will be required to provide your details to the authorities.

## Rules of life:

- -Please respect the tranquility of the neighborhood as well as the rules of the condominium (no noise after 10 p.m.), avoid wasting water and electricity (turn off the heaters when venting the windows).
- -Our animal friends are not allowed on the premises.
- -It is forbidden to smoke in the apartment, even in your room at the window, under penalty of penalty on your deposit.
- -It is forbidden to move the furniture.
- -Please empty the dishwasher and dry and store the used dishes -clean-.
- Please deposit household waste (black bag) in the "buried selective sorting" located on the right of the sidewalk opposite when leaving the residence. Plastic packaging and paper should also be deposited in the underground sorting or bottle collector (street corner).
- -At the expiration of the lease, or the rental period, the lessee undertakes to release the rented property by leaving it as it is.

Maximum capacity 8 people – 4 double bedrooms.

## The reservation is established for a specific number of people:

For the duration of your stay, <u>no person not provided for in the rental contract is authorized</u> to stay in the apartment (even for a visit). The use of the house is only authorized for travelers declared at the time of booking (and the charges/fees are calculated accordingly) under penalty of immediate cancellation. A guard lives on site and is responsible for checking this. Under no circumstances can you accommodate a number of travelers greater than that announced at the time of booking (unless agreed in advance on our part). The rates are automatically calculated by the site according to the dates and the number of travellers. If you wish to change the number of people after reservations, please let us know, a "reservation modification" will be sent to you, which you will have to accept. Thus the situation will be regularized, the price will be updated and the supplies made available will be among the travelers (sheets, blankets, towels, etc.).

Travelers must make use of the premises in accordance with a residential destination. They will have to live in a peaceful way and respect the elementary rules of neighborhood.

The apartment may under no circumstances be used for the organization of a party, whether paying or private. If a neighbor complains or if the police contact us in the event of a disturbance, the deposit will be forfeited and the rental agreement between us terminated immediately. Even your stay is not over, the contract will therefore be void for non-compliance with the internal regulations.

**Insurance:** The traveler making the booking is responsible for all damages occurring during the rental period. If items listed in the inventory are broken or damaged, the lessor may claim their replacement value or the cost of cleaning as the case may be, on invoice.

By validating your reservation via the attached rental contract, you accept all of these rules of procedure and you undertake to respect them. Failure to comply with one or more of these rules will be considered a breach of contract and will result in its cancellation. You will then have 2 hours to leave the premises and no compensation can be claimed for lost nights.

We are at your disposal to help you organize your outings or visits according to your interests... do not hesitate to contact us, we will be happy to accompany you as best we can.

Our website is at your disposal for some additional information on our apartments and our region:

www.bulleappartreims.com

Nice to meet you...